

Meet our new Apprentice

During *National Apprenticeship Week* (14th-18th March) we caught up with our new Business Administration Apprentice Gavin Sodhi to find out more about his first few weeks working at our new branch in Wolverhampton.

What were you up to before you joined ACH?

Before I started working here I was studying Business, IT and Travel at Sixth Form and then went on to gain a Level 3 qualification in IT at college. I'd always wanted to explore the possibility of doing an apprenticeship which could combine my different study interests. When the Business Admin role appeared at ACH I thought it sounded like a great opportunity which not only related to my previous studies but also allowed me to develop skills in other areas as well.

What is a typical day like in the life of a Business Admin apprentice?

The role can really vary from day to day but my key roles include responding to emails, maintaining internal communications, meeting and assisting tenants and learners who visit the office and consolidating files and folders for the housing, support and training departments. My IT skills have definitely come in handy in this role!

What do you enjoy most about your role?

I love being able to meet a variety of people from different backgrounds and professions on a daily basis. I already feel like I have started to really develop my understanding of different cultures which is really important to me. It has also been great to have the support of the team in Wolverhampton and additional guidance from Joe and Osman at the Birmingham branch. I'm always encouraged to bring new ideas to the organisation which, as an apprentice, really makes me feel welcome and valued.

Do you have any specific ambitions for the future?

I'd be really interested to work within property management in the future. I've generally always been interested in roles which are IT-based but involve working with a range of different customers so I'm sure this is something I'll pursue.

We wish Gavin all the best with the rest of his apprenticeship and would like to say a huge thank you for all the hard work he has done so far!

