



Volunteering at ACH Wolverhampton



Article by:
Lea Fanara
Support Worker | ACH Wolverhampton w/Mansour

At ACH, our tenants are supported throughout the tenancy to integrate into British society. A huge part of this is finding employment that is more than an entry-level job. We always want our tenants to aim high and find suitable career paths despite the many obstacles they face as refugees. A great way to begin this journey is through volunteering. We decided to take a volunteer for 2 months in Wolverhampton to help out in our office. Mansour has been our tenant since late July 2016 and here is what he had to say about his experience:

1. Why do you like living at ACH?

They are a great company. Anyone who requests help with a problem, is helped until this problem is solved.

2. Why did you decide to volunteer with ACH?

I wanted to put myself in a completely different environment in order to improve my language skills. I also wanted to gain some experience of working in an office environment.

3. What did your job entail?

I helped to welcome customers in the office, I did some cleaning of the refreshments area, I helped to interpret Farsi for customers that spoke little English, and I helped to accompany people to the Job Centre when needed.

4. What have you learnt in this experience?

I have gained some valuable experience of working in an office environment, I have learnt to talk to people in a professional manner and I know how the office is organised.

5. What are your hopes for the future?

I would love to work for a company like ACH. I would like to work as a translator if possible.

A very big thank you to Mansour for his help and we wish him the very best in future.

